

Privacy Policy for Creatures Academy

1. Introduction

LVPC srl, a company established in Belgium, operates the Creatures Academy website, available at www.creatures.academy. This Privacy Policy informs you of our policies regarding the collection, use, and disclosure of personal data when you use our Service and the choices you have associated with that data.

2. Data Collection

We collect personal information when you interact with our website, specifically when:

- You fill out forms to download our programs or contact us.
- You engage with other activities, services, features, or resources we make available.

The types of personal data we may collect include:

- Name
- Email address
- Phone number
- Company name
- IP address and location information

3. Use of Data

The personal data collected is used for the following purposes:

- To provide and maintain our Service.
- To notify you about changes to our Service.
- To allow you to participate in interactive features of our Service when you choose to do so.
- To provide customer support.
- To gather analysis or valuable information so that we can improve our Service.
- To monitor the usage of our Service.
- To detect, prevent and address technical issues.
- To provide you with news, special offers, and general information about other goods, services, and events which we offer that are similar to those that you have already purchased or enquired about unless you have opted not to receive such information.

4. Storage and Security

Your information, including Personal Data, is processed at the company's operating offices and in any other places where the parties involved in the processing are located. It is stored on secure servers provided by [Airtable](#), with metadata possibly hosted in the United States. However, we ensure that all other data is hosted within the European Economic Area (EEA) to comply with GDPR regulations.

5. Google Analytics

We use Google Analytics to monitor and analyze the use of our Service. Google Analytics is a web analytics service offered by Google that tracks and reports website traffic.

6. Cookies

Our website uses cookies to enhance User experience. Users can choose to set their web browser to refuse cookies, or to alert you when cookies are being sent.

7. Your Data Protection Rights Under GDPR

Under GDPR, you have various rights, including:

- The right to access, update or delete the information we have on you.
- The right of rectification.
- The right to object.
- The right of restriction.
- The right to data portability.
- The right to withdraw consent.

8. Contact Us

If you have any questions about this Privacy Policy, wish to amend or delete your personal data, or want to exercise any of your data protection rights, please contact us at info@creatures.academy.